



QUALITY ASSURANCE MANUAL

TABLE OF CONTENTS

PART 1 – GENERAL AND ORGANISATION

<i>SECTION</i>	1	Introduction, QA Policy Statement
	2	Terms and Definitions
	3	Organisation

PART 2 – QUALITY SYSTEM

<i>SECTION</i>	4	Document Control
	5	Sales Order Control
	6	Supplier/Subcontractor Selection, Assessment, Appraisal and Purchasing
	7	Free Issue Material
	8	Receiving, In-Process and Final Inspection
	9	Manufacturing and Subcontract Control (Profile Burners)
	10	Control of Non-Conforming Product
	11	Calibration
	12	Customer Complaints and Returns
	13	Training
	14	Corrective Action
	15	Preventive Action
	16	Audit and Review
	17	Quality Records

REVISION 6
28th October 2008